

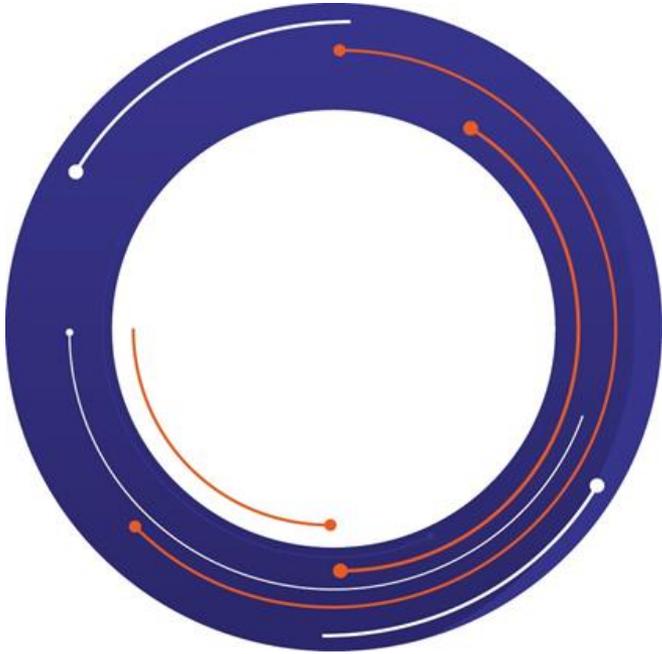
iap² international association
for public participation
SOUTHERN AFRICA

Journey in Time

Friday 18 March 2022

Outline

- Opening and introductions: IAP2 Chairperson, David Morema
- Welcome address: City of Johannesburg
- Councillor Vasco de Gama
- Presenter introduction David Morema
- Guest Speakers
 - Tim Hart
 - Amelia Visagie
 - Ken Smith
 - Thato Shale
 - Lerato Ratsoenyane
- Open discussion
- Closing remarks
- Tea Coffee



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Journey in Time

Presenters

Name: Tim Hart

Years in PP: 27 years in PP and PP-related work, 40+ years in social and economic development

Period on board/director:

International Board: December 2018 – December 2021

SA Board: January 2015 - December 2021

BIO:

- 25 years+ consulting in development
- Extractives industry
- Africa, Asia and South America
- Engagement lead on major projects
- IAP2 involvement since 2014



Lessons learned on my PP journey

Gold nugget 1: It takes time and commitment to win trust

Case study:

- Amazon basin mine
- Indigenous people
- Many rounds of engagement
- Accessible documentation
- General project support – NGOs and communities
- Withdrawal – trust has to be rebuilt

Gold nugget 2: Truth and trust go hand-in-hand

Case study:

- Democratic Republic of Congo
- Mining company engaging human rights NGO, but structuring disclosure carefully
- Negotiated mandate to be open and truthful
- NGO commented on and welcomed the changed approach
- Engagements moved from adversarial to cooperative

Lessons learned on my PP journey

Gold nugget 3: Trust takes time – ownership even longer

Case study:

- IAP2 award winning Alchemy empowerment project
- Many phases of engagement – starting with listening
- Clear destination, flexible journey
- Technically facilitated Development Trust design (30+ workshops over four trusts)
- Functioning effective structures in an environment of failure

• Gold nugget 4: Hear all voices – there is treasure buried in diversity

Case study 1:

- Women in traditional context
- Permission to speak
- Insight into impact response

Case study 2:

- Young man in traditional context
- Permission to speak
- Emphasis on thinking about the future

PP in the Southern African context



Southern Africa can play an important role in the development and growth of PP practice **AND** progressive, effective and empowering PP is important in Africa

- Africa can pioneer work at the interface between engagement and development
- Lessons from Africa on PP in less regulated contexts and environments
- Lessons from Africa on including vulnerable and marginal groups in PP and engagement
- Lessons on enhancing the role of PP in law making and governance

Quotes for PP practitioners

“ You are like a recurring dream – you keep coming back. But you are not a bad dream – we want you to spend time with us.”

[Traditional leader – Limpopo Province, South Africa]

“Don’t think you can just tell your story and leave. You must spend a week with us so we can get to know you, and you us.”

[Traditional leader – Suriname, South America]

Closing remarks

- PP/engagement is an increasingly important field of work around the world – especially where information and participation can close gaps in advantage and power
- A lot of PP will still be driven by regulatory frameworks, but practitioners (especially those in the IAP fold) should remain committed to principles and core values
- PP is challenging for practitioners, but the exposure, adventure and variety is second to none. I feel blessed to have been part of it

Name: Amelia Visagie

Years in PP: 5 years in IAP2 and 8 years in PP

Period on board/director:

Period on board/director (July 2017 – August 2021)

BIO

- Started career working in local, provincial, and national government
Established own training and development company, and few other companies.
- Joined Zutari in August 2011 – viewed as a thought leader
- Designer of new transformative processes and implementer of legacy and sustainable projects
- Trusted by clients and communities
- Open to opportunities to develop private–public partnerships through collaborative innovative processes
- Natural motivator who, through teamwork, believes all stakeholders have something valuable to add to any project through creative design thinking processes
- Believes stakeholder engagement and communication between role players are the glue of any project – differentiator that sets great projects apart.



Lessons learned on my PP journey

Gold nugget 1

Start where we are,
use what we have,
do what we can and
build on what we
know!



Lessons learned on my PP journey

Gold nugget 2

Everyone has a **voice**.
We just have to make time
to **listen**,
and when we listen we
can co-create
impactful meaningful
sustainable
solutions.



IAP2 Spectrum of Engagement

Increasing impact through inclusive design and execution



Inform

To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.



Consult

To obtain public feedback on analysis, alternatives and/or decisions.



Involve

To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.



Collaborate

To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.



Empower

To place final decision making in the hands of the public.



Lessons learned on my PP journey

Buy-in from traditional authorities and Kgosi's/chiefs



Zutari did an asset mapping process in the twenty surrounding communities.

This consists of training in Asset-Based Community Development, 60 focus group meetings to identify assets and project champions in each of the villages and a large-scale electronic survey to verify information regarding assets and skills already available in the community.

Use of social media through Champions

Covid-19 messages to different communities



DID YOU KNOW?

The word "quarantine" means separating a person or group of people who have been exposed to a contagious disease but have not become sick. This is to prevent the possible spread of the disease. Quarantine is necessary when you were tested positive for Corona virus. Remember this virus can stay in the air when it is expelled by people who have Covid.

The duration of quarantine is usually for the incubation period of the disease, that is, the time from contact with the infection to developing the sickness. For COVID-19, the period of quarantine is 14 days. Someone who has been released from COVID-19 quarantine is not considered a risk for spreading the virus to others.

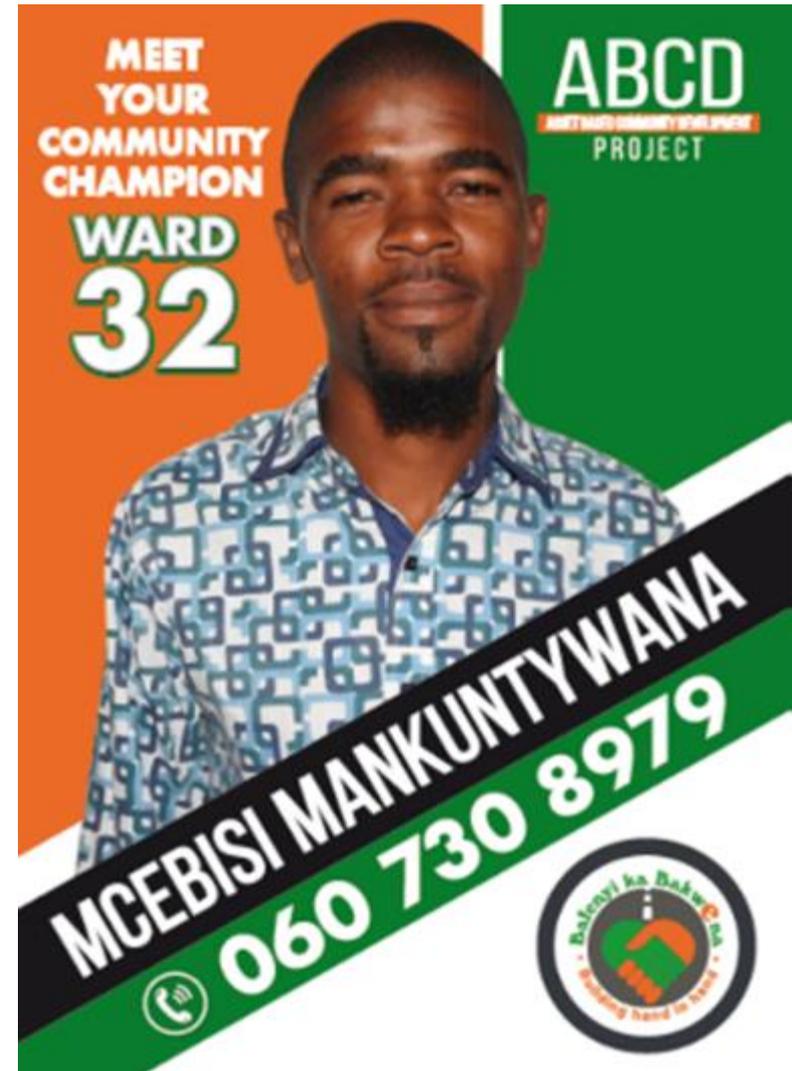
PROUDLY FUNDED BY **Bakwena** **ZUTARI**
IMPACT ENGINEERED



DID YOU KNOW?

If you need additional support, phone the official COVID-19 24-Hour Hotline on **0800 029 999** OR Save the number **0600 12 3456** to your contacts on your cell phone then send the word "HI"

PROUDLY FUNDED BY **Bakwena** **ZUTARI**
IMPACT ENGINEERED



MEET YOUR COMMUNITY CHAMPION

WARD 32

ABCD
MEET YOUR COMMUNITY CHAMPION
PROJECT

MCEBISI MANKUNTYWANA

060 730 8979

Bakwena
Building hand in hand

PP in the Southern African context



Closing remarks

Quote for PP practitioners

“In diversity is unity. When we listen to one another, we are aligned in the truth together! We are then authentic in our conversations. Our collective energy is contagious and we can achieve so much more.” – **Amelia Visagie**



Name: Ken Smith

Years in PP: 25+ years

Period on board/director: Represented IAP2SA at Federation level
Board member of IAP2 in 2014
Served for four years as treasurer

BIO:

My interest in PP was formalised through a course in Integrated Environmental Management (UCT 1995). Sandra Fowkes (MetaPlan), my mentor, encouraged me to join IAP2, which I did as a Life Member, and from 1999 to 2004 I attended the foundations training and, thereafter, various specialist courses.

After having served IAIA SA from 2002 too, I switched focus on leadership/energy to IAP2, and in 2008 we developed the critical mass needed to establish IAP2 Southern Africa with Nomi Muthialu, Collen Ndzinisa, Antoinette Pietersen, Bobelo Xoliswa, and Ken Smith as the Founding Directors. Working Groups included governance, membership, research, events, marketing and finance.



CAREER HIGHLIGHTS

- A member of a task force, developed a programme for the certification of P2 professionals for IAP2 (USA and Canada) and currently in the process of application for certification.
- Facilitated a multi-stakeholder task team which considered a revision of the legislation and regulations for the SA DEA.
- Assisted with and facilitated the establishment of four consultancies and four emerging mining companies, providing experiential learning and mentoring for the staff.
- Designed and implemented a PP process for application for both environmental and rezoning authorisations for MMC hazardous waste site.
Managed a PP process and compiled integrated specialist reports for three Arcelor Mittal (Iskor) environmental master plans.
- Convenor of the first Core Values Awards for IAP2SA – 2012.
- On behalf of IAP2SA, presented PP principles to the Association of Public Accounts Committees (APAC) - “Strengthening Oversight Processes to Achieve Clean Administration by 2014 and Beyond” (2013).

Lessons learned on my PP journey

- Gold nugget 1

Learn and know the IAP2 foundations, apply and monitor them – and when your PP process receives a curved ball, believe in, and remain with these foundational basic laws of PP, which will pull you through the most testing process.

- Gold nugget 2

Know yourself; trust, encourage and forgive yourself when necessary; and keep the (PP) process moving forward!

PP in the Southern African context

With our dear country now at the top of the world list for **wealth inequality** (and six SADC countries in the top ten), the challenge as IAP2SA, as stated as an advocate of change, remains to align ever more closely the practice of PP with our constitutional imperative.



Quote for PP practitioners

Take as your over-arching objective for a PP process ... “the deliberate non-catastrophe” [encouraged by Sandra Fowkes and a perpetual target which I embrace].

Closing remarks

PP is a journey – a long road to freedom from social injustice for so many – we may never stop, even to rest, along this journey!

Name: Dr Thato Shale

Years in PP: 5 yrs

Period on board: 2018-2021

BIO: Dr Thato Shale obtained her Doctoral Degree in Natural Science from the University of Natal in 2003. She has a vast experience in Environmental and stakeholder engagement and management through her various positions which she occupied in mining industry, academia, consulting, and government sectors. She is currently a Social Specialist at Trans Caledon Tunnel Authority (TCTA), a state-owned entity under the Department of Water and Sanitation. Her role is to manage, guide, monitor and oversee the performance of social teams in the implementation of TCTA bulk water infrastructure projects.



Lessons learned on my PP journey

- Importance of being IAP2 member and learnings/benefits gained
- IAP2sa membership growth
- IAP2sa recognition and participation Internationally
- Partnership with other Associations (e.g IAIA)

PP in the Southern African Context

- Influenced by Environmental Impact Assessment (EIA)
- Gradually gaining momentum – communities' knowledge of their rights
- Prominent gap on PP trainers in South Africa
- Need for South African PP to grow into other neighbouring African countries and result in IAP2 Southern Africa

Continual Participation in IAP2

- Diversity, Equity and Inclusion (DEI) audit survey
- DEI Task Force Team Member
 - DEI Framework development
 - Recruitment of Service Provider for Development of DEI Course (RFP preparation, proposals assessment, interviews and recommendation to the IAP2 Board)
- IAP2 Curriculum Training Materials Reviews
 - DEI Course
 - Understanding People and Community
 - Designing and Leading Engagement
 - Mastery in the IAP2 Way
 - Strategies for Complex P2 Engagement
- DEI Pilot Training participation
- Northern American Conference Sept 2021 – attended and presented a paper titled: Managing Projects Disruptions Through Community Involvement and Participation

Closing Remarks

- IAP2 is a home for PP Practitioners and its growth is paramount
- Members of IAP2sa are urged to make our Association a success



PROFESSION

**DIGBY WELLS ENVIRONMENTAL SA (PTY) LTD COMPANY DIRECTOR AND
MANAGER: STAKEHOLDER ENGAGEMENT**

AFFILIATIONS

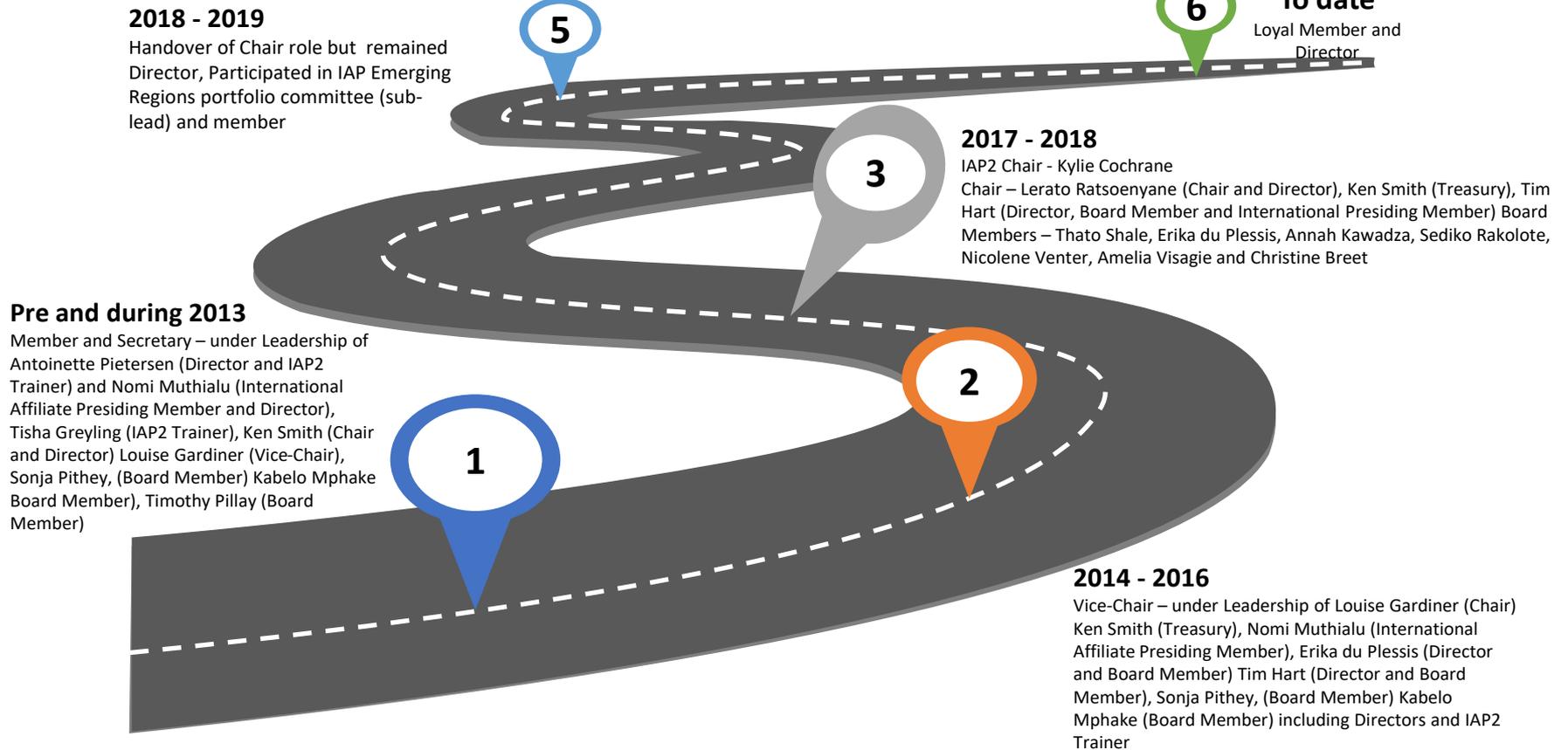
International Association for Public Participation (IAP2) and International Association for
Impact Assessment South Africa (IAIASa)

EXPERIENCE

Self-motivated individual and expert in Stakeholder Engagement and Community Development. She worked for 6 years in the Coal Mining Sector as a Social and Labour Plan Practitioner involved in the consultation, compilation and execution of the Social and Labour Plans, Mining Charter and Mining Qualification Authority Reporting and performing various tasks in terms of planning and developing Policies and Strategies within the Human Resources, Governance and Environmental Divisions.

Lerato has 9 years of experience working in the Environmental Consultancy sector. She is involved in managing the Stakeholder Engagement Division within Social and Heritage Services Department at Digby Wells Environmental. Responsible for managing a diverse and experienced Stakeholder Engagement Team, overseeing the development, planning and implementation of public participation processes (PPP) for various legislated environmental authorisation projects, and execution of stakeholder engagement processes in Resettlement-related and Cultural Heritage Resource Management Projects within South Africa (Limpopo, Free State, Gauteng, Mpumalanga) and beyond SA boundaries (Botswana, Tazania, Liberia).

IAP2 ROADMAP – Acknowledgement and appreciation - growth driven by passionate and expert leaders



Priceless memories – One vision – Collaboration





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Achievements

- One vision and goal.
- Collaborations and Partnerships – IAP2SA and IAIAAsa.
- International exposure to IAP2.
- Participating in international dialogues to bring change to the P2 field and increasing footprint to emerging regions.
- Priceless interactions and engagements with multi-disciplinary experts in field of P2 and beyond.

Changing Landscape in African

Continent

- Education and capacity building is key. Need to empower and capacitate our communities and other stakeholders in the way we plan, do and execute P2 processes.
- P2 is having the ability to listen to others by creating a conducive environment - respecting opinions, allowing vulnerable persons voices to heard.
- Facilitating an open dialogue to allow for continues feedback.
- Monitoring change and adopting to situations and circumstances.

Lessons Learnt

- Respect and humility.
- Caring is sharing – knowledge-sharing.
- Empowerment.
- Reach for the goal – understand the end-result and pursue the goal
- Agile and know that it is not about you but for others to share in your experience and learnings.

Aspirations

- Continued growth in IAP2sa through increased membership base, training programmes, certification of IAP2 practitioners and continued networking.
- Appreciation and recognition of certified of IAP2 practitioners in African continent.
- Strive for diversity and equality for future generation.

Open discussion

Closing remarks