INTERNATIONAL CERTIFICATE COURSE IN PUBLIC PARTICIPATION

PRESENTED BY: TISHA GREYLING
IAP2 LICENSED TRAINER AND INDEPENDENT SOCIAL AND ENVIRONMENTAL SPECIALIST

Tisha holds a master’s in linguistics and is an independent social and environmental specialist, as well as an internationally certified trainer with over 35 years of experience in social and environmental management. She is also an accredited trainer in public participation with IAP2. Her expertise covers strategic direction of social and environmental permitting for new developments; development and implementation of socio-economic performance programmes to the performance standards of the International Finance Corporation (IFC); social due diligence assessment and risk management; public sensitivity analysis, stakeholder engagement strategy, planning and implementation; design and facilitation of multi-party and multi-country participatory processes; and training in public participation.

Tisha has project-managed and acted as project director for numerous environmental and social management aspects related to large projects in developing countries. She has led and directed teams to develop and implement social management plans to the IFC performance standards. She regularly provides training to developers, construction managers and EPCM contractors in the implementation of social management plans. She is the author, co-author or reviewer of more than a dozen guides on public participation, including those of the IAP2, and has presented the accredited IAP2 public participation training courses on five continents. She also trains independently in public participation in environmental authorisation processes.

Tisha has worked and trained in the mining, oil and gas, energy, waste management, industrial forestry, chemical and paper manufacturing sectors in South Africa, Namibia, Mozambique, Swaziland, Botswana, Lesotho, Ghana, Democratic Republic of Congo, Uganda, Nigeria, Kenya, Tanzania, Zimbabwe, the United Kingdom, Italy, Romania, Canada, the United States, Australia, Papua New Guinea, Japan, Singapore, Chile, Peru and Brazil.

FOUNDATIONS (THREE DAYS) PLANNING FOR EFFECTIVE PUBLIC PARTICIPATION

This course is a prerequisite for the subsequent module: Techniques for Effective Public Participation

This interactive course introduces the foundations of effective public participation, useful for anyone working for or involved in public participation and community engagement projects in the government, institutional, parastatal, mining, oil and gas and other sectors.

The course focuses on the foundations and principles of public participation, defining the issues for which public participation is required, identifying stakeholders and ensuring their involvement throughout the process. Using IAP2’s Spectrum of Public Participation, course participants establish clear and achievable objectives for public participation. Participants learn how to prepare an organisation for conducting public participation and to plan for the timing, techniques, communication principles and methods, and resources needed for an effective public participation process.

AT THE END OF THE FOUNDATIONS COURSE, PARTICIPANTS WILL KNOW HOW TO:

- Evaluate the scope of a decision and identify the processes needed.
- Identify the decision steps, including timing and needed resources.
- Establish roles and responsibilities of the primary parties.
- Develop a comprehensive, decision-impact analysis to identify the stakeholder community, their concerns and values.
- Select the appropriate level of public participation.
- Set clear and achievable public participation objectives.
- Develop a detailed public participation plan.
- Plan for communications initiatives that support the process.
- Identify appropriate evaluation tools to measure the effectiveness of the initiative.
Techniques for Effective Public Participation introduces a range of practical tools and techniques used at all five levels of IAP2’s Public Participation Spectrum.

This module breaks down specific techniques that can be used during the public participation process including World Café, interviews, revolving conversations, deliberation, and advisory groups. Participants will leave armed with a wealth of reference material, IAP2 tip-sheets, and the ability to select appropriate techniques for each new project.

AT THE END OF THE TECHNIQUES COURSE, PARTICIPANTS WILL KNOW HOW TO:

- Select appropriate tools and techniques that can be used at all levels of IAP2’s Public Participation Spectrum.
- Use IAP2’s Tools and Techniques Framework to assist in selecting tools appropriate for particular situations.
- Apply the various techniques when:
  - Promoting awareness by sharing information;
  - Gathering broad-based feedback;
  - Fostering meaningful discussion;
  - Facilitating agreement, and
  - Providing effective forums for public discussion.

2019 TRAINING DATES:

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<tr>
<th>Location</th>
<th>Dates</th>
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<tr>
<td>Aurecon Offices</td>
<td>29 July to 2 August 2019</td>
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<tr>
<td>Lynnwood Bridge</td>
<td>9 to 13 September 2019</td>
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<tr>
<td>PRETORIA</td>
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<td>CAPE TOWN</td>
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COST:

- FOUNDATIONS (3 days): R5,950.00
- TECHNIQUES (2 days): R3,800.00
- FULL COURSE (5 days): R9,750.00

FOR MORE INFORMATION PLEASE CONTACT:

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